

Moodle prior market research – Additional information (June 17th 2019)

Due to requests for additional information from interested economic operators, The Croatian Academic and Research Network – CARNET is publishing additional information regarding the prior market research for the public procurement procedure for designing, implementing and maintaining a high-performance and scalable Moodle system as well as Moodle system interface redesign and user experience optimisation in the 2nd phase of the programme: “e-Schools – a comprehensive informatization of school operation processes and teaching processes aimed at the creation of digitally mature schools for the 21st century”.

1. In our comprehension, the plugin User tours in Moodle Core can answer your needs (https://docs.moodle.org/37/en/User_tours)?

We need the plugin to be in Croatian and customized for each of our four Moodle instances, including use of adequate terminology for each instance (e.g. pupils/students, subject/course etc.).

2. With regards to your cost statement entry 2.5 : we don't understand the 18 in the quantity, it isn't the same production ?

That is right: Creation of User tours, infographics, promotional / educational videos are not the same items. However, to make the cost statement simpler, we decided to include these different materials for users in just one cost category. Interested economic operators can estimate the price as a total and then divide it by 18 to calculate the average price per item.

3. What hardware will be available for hosting in the solution?

Available hardware are HPE BL460c Gen9 servers (24 cores, 256 GB of RAM) connected to the network and disk systems connected through HPE FlexFabric 20Gb 630FLB adapters. The contracting entity features a highly available infrastructure based on Linux Debian Xen technologies. Using this infrastructure, the contracting entity hosts virtual servers with the Debian Linux operating system.

4. Is there an existing backup infrastructure that should be used or should backup solutions be included in the proposal ?

There is an existing backup infrastructure.